



A Playbook for Effective Cluster Hiring

Considerations for Launching and Maintaining a Successful
Cluster Hiring Initiative

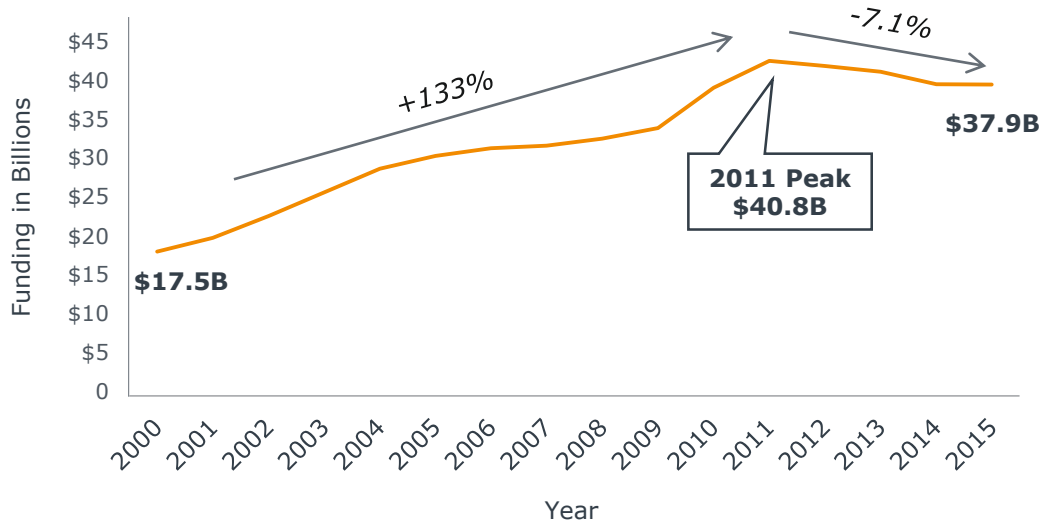
University Research Forum

Stagnant Growth, Not a Brand New Trend

Unstable Levels of Federal Funding Since 2011

Total Federal Research Funding (in Billions)

2000-2015

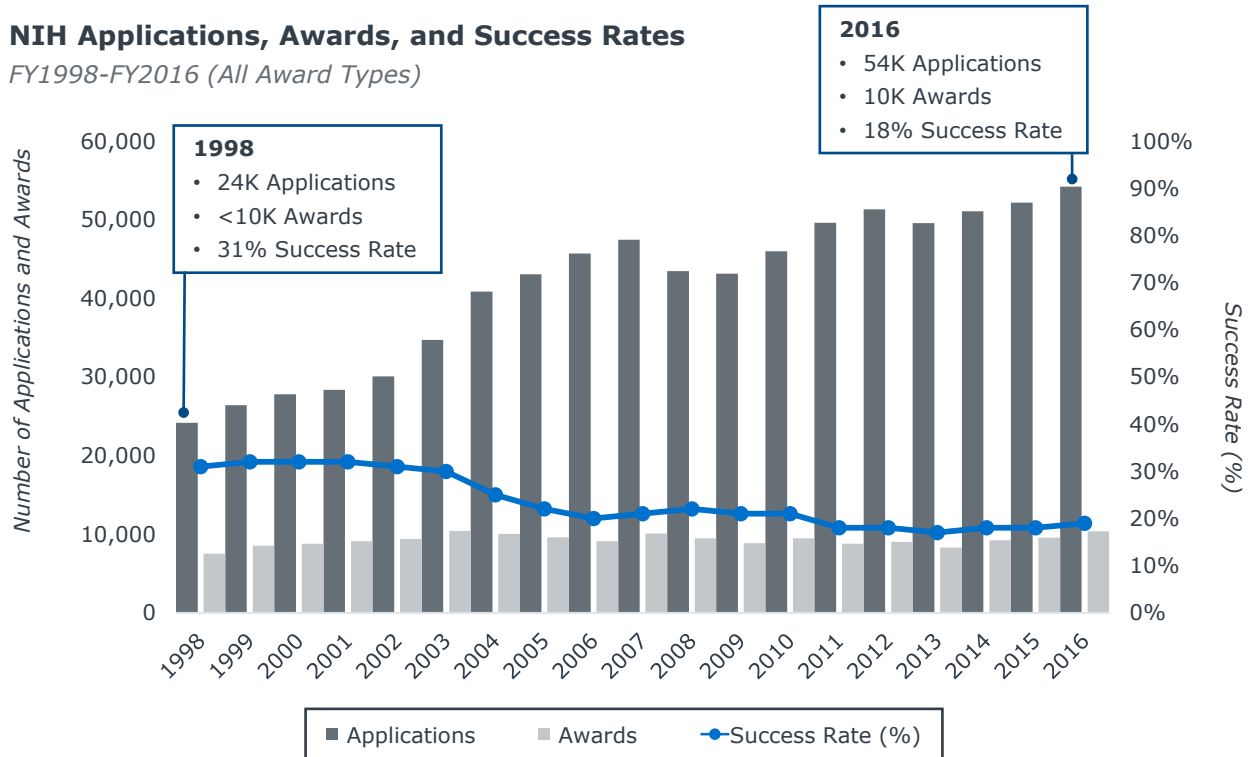


Revving the Engine, but Running Low on Fuel

Deceleration of Federal Funding Does Not Decrease Demand for Awards

NIH Applications, Awards, and Success Rates

FY1998-FY2016 (All Award Types)

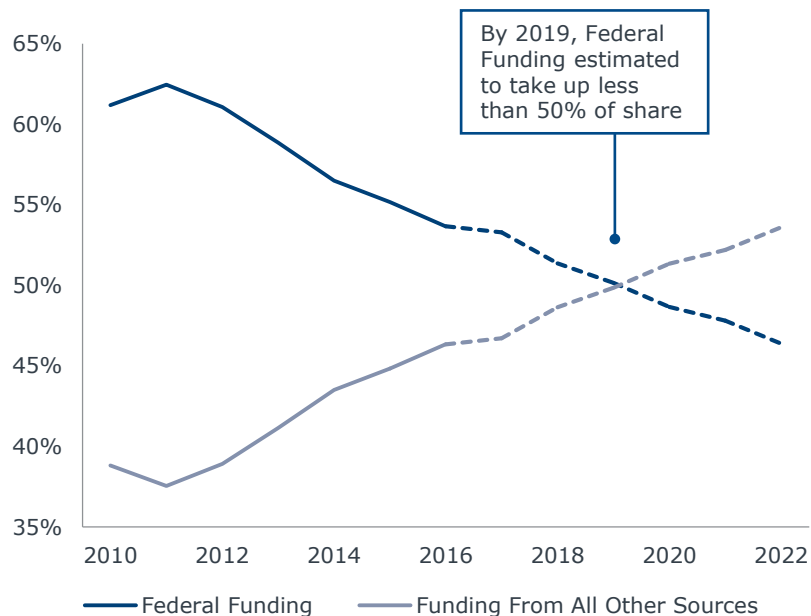




Looking Further Afield

As Federal Funds Dwindle, Other Sources Grow

Funding as a Percent of All R&D Expenditures (Projected Beginning in 2016)



Growth in Other Sources 2010-2015

Industry	22%
Philanthropic and other	29%
Institutional	40%

New Funders, New Priorities

Donors Seek Transformative Impact, Show Affinity to Issues

How Next Generation Donors Consider Philanthropic Investments¹

- 1 Setting Goals**
First decide philanthropic goals, then search for potential recipients
- 2 Evaluating Organizations**
Conduct research and due diligence before deciding what to support
- 3 Solving Problems**
Fund efforts that address root causes and attempt systematic solutions
- 4 Analyzing Results**
Prefer information on proven effectiveness or measureable impact

Donors Are Impact-Centric

62%

Want information on how the organization plans to use the gift

75%

Want information on results achieved with their gift

64%

Want stories about people who were helped

1) Survey participants were individuals aged 21 to 40 years-old who were "currently or potentially active in their families' significant philanthropic processes and/or who are wealth creators themselves and currently or potentially active in their own philanthropy."

A New Hiring Mandate

Growing Research Institutions Must Hire with Teaching *and* Research In Mind



Historically:

- Institutions tended to hire faculty based on their expertise in *either* teaching or research
- This meant simplified, more-targeted searches with fairly large candidate pool



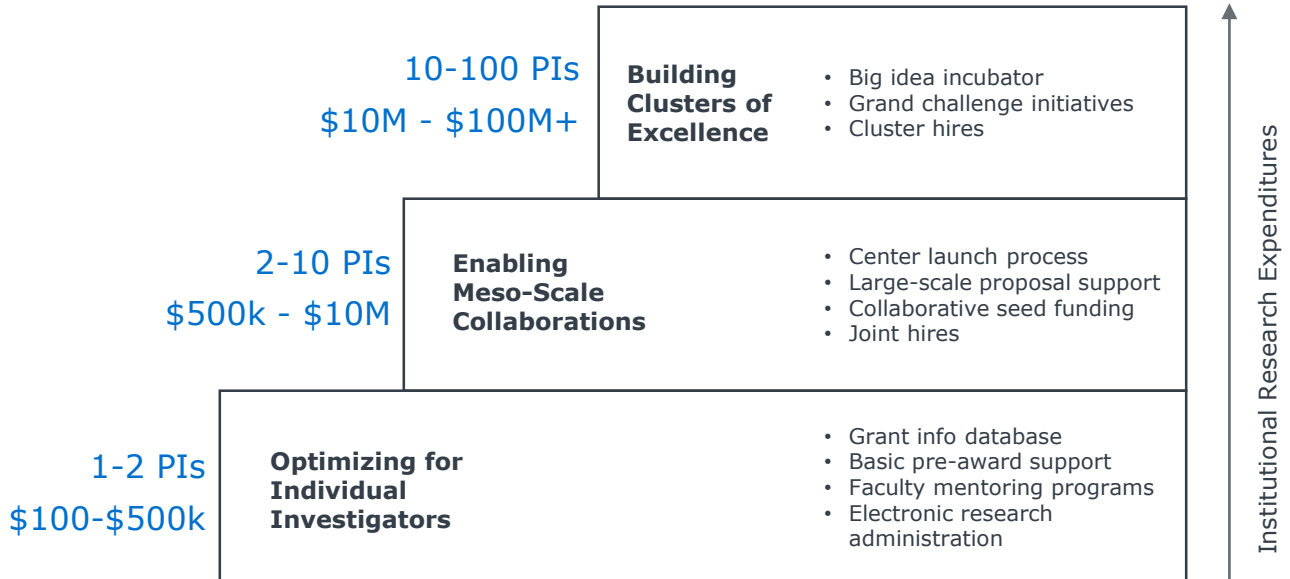
Today:

- Institutions seeking to grow the research enterprise need to hire faculty who have expertise in *both* teaching and research
- This narrows the pool of competitive candidates and increases competition



Delivering on the Growth Agenda

Building Scale to Compete for Transformational Funding



Future of Hiring or Just Another Fad?

A Growing Number of Institutions Launching Cluster Hires

University	Start Date	Planned Hires	Clusters
University of Wisconsin Madison	1998	140	49
Florida State University	2006	200	25
Florida International University	2007	17	9
North Carolina State University	2011	75	20
University of Illinois Chicago	2012	8	7
University of Notre Dame	2013	80	10
University of California Riverside	2014	300	33
University Central Florida	2015	33	6
Dartmouth College	2016	30	10



UW-Madison announces six new 'cluster hire' initiatives



Clusters Create New Campus Culture












Faculty hiring initiative supports Notre Dame's ongoing investments in research



\$20 Million in Gifts Furthers Hanlon's Cluster Initiative

Clusters Can Advance Research Priorities..

Common Clusters Span Disciplines and Bridge Departmental Siloes

-  Race, Ethnicity, and Inequalities
-  HIV, Cancer, or Other Major Disease
-  The Aging Population
-  Cognitive Sciences
-  Law, Justice, and Crime Prevention
-  Global or Community Health and Population
-  Genomics and Bioinformatics
-  Environment and Climate Change
-  Cyber Security and Privacy
-  Digital Humanities

Frequently Cited Benefits of Cluster Hiring Initiatives

-  Foster interdisciplinary collaboration
-  Tackle and even lead Grand Challenge initiatives
-  Raise an institution's public profile
-  Attract high value new faculty
-  Obtain new sources of external funding
-  Increase engagement with government and businesses
-  Achieve critical mass of faculty

But They Aren't Without Their Challenges

Common Failure Paths for Cluster Hiring Initiatives



Allocate
Funding

Select
Clusters

Execute
Searches

Support New
Faculty

Grow the
Cluster

Assess
Outcomes

Common Failure
Paths

Drawing resources away from departmental hiring process
Lack of diversified funding

Poor communication and collaboration across siloes
Opaque policies and processes

Slow and time-consuming search process
No balanced search strategy for new hires

Unclear expectations for new hires
New cluster hires lack unique support they need

New hires fail to build the cluster
Initial funding runs out
No plan for long-term sustainability

Difficulty tracking impact and investment of time and money

Common Faculty
Complaints

"Why can't we spend that money on raises for all staff or reducing tuition?"

"This is just a power grab by the provost."

"Now we'll never fill the gaps in our department."

"No one seems to have thought through where we're going to put all those new people."

"That hot shot star left after two years and now we have nothing to show for it."

"I'm not convinced the cluster was any better than our traditional hiring process."

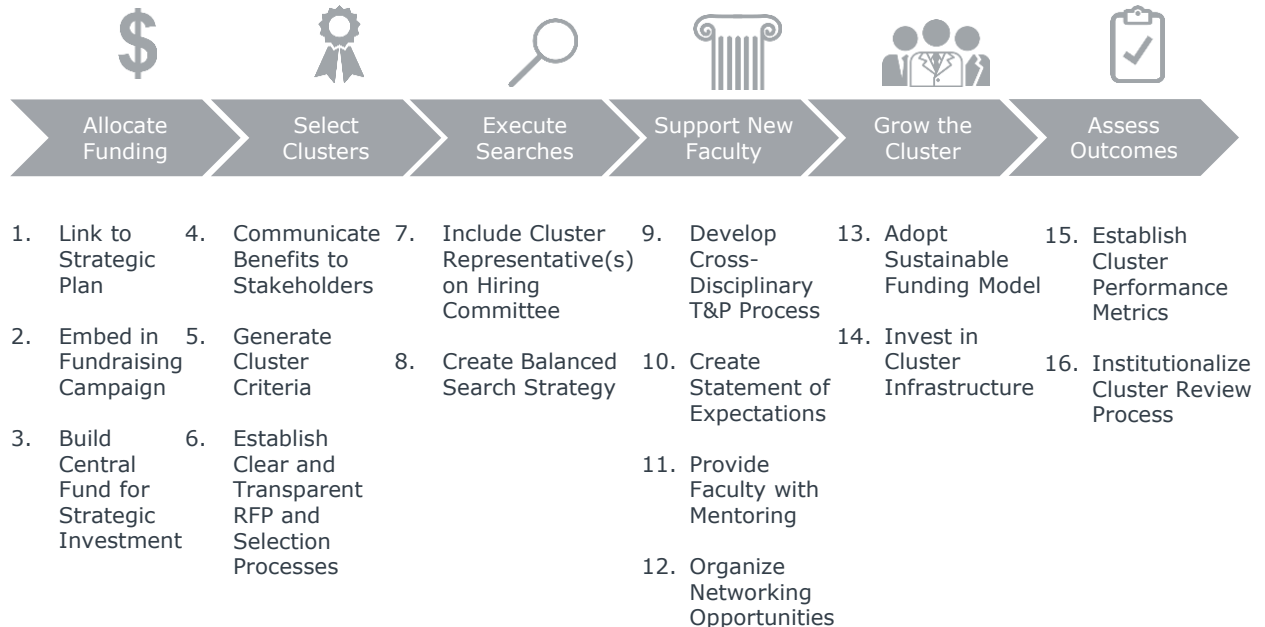
“It’s all in the pre-work. **Most of the issues that have come up could have been solved with a more careful launch**...understanding all of the different areas that need to be clarified, ranging from various components of the budget (permanent salary and one time start-up packages), tuition revenue splits, and establishing faculty expectations, especially around the promotion and tenure criteria and process. It’s also important to determine a shared set of metrics to evaluate the success of the cluster. Basically, the more you determine before you engage in any hiring, the better.”

Eileen Strempel, Senior Vice Provost for Academic Affairs

University of Cincinnati

A Playbook for Effective Cluster Hiring

16 Imperatives for Effective Planning and Implementation





Allocate Funding

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1. Link to strategic plan
2. Embed in fundraising campaign
3. ~~Build central fund for strategic investment~~

1

Strategic Initiatives Tend to Lose Momentum

Lifecycle of a Typical Campus Initiative



Championed by an individual or small group



Gets some initial support from internal stakeholders



Lack of widespread buy-in



Interest fades with leadership turnover



Initial funding runs out and no new investment made



Initiative discontinued

Benefits of Linking Initiative to Strategic Plan



Increases visibility and legitimacy of the initiative to internal and external stakeholders



Improves the odds of acquiring financial support



Ensures cluster hiring is viewed as a long-term institutional priority (not an isolated side project)



Minimizes challenges that arise with leadership turnover



Provides administrators and faculty with evidence of institutional support when submitting external grants or working with outside businesses

Making the Connection Explicit

Linking Cluster Hiring to Expenditure Growth Goals

FIUBeyondPossible2020

Objective: Carnegie Highest Research Designation

“Goal 1: The university will strive for the highest Carnegie-related classification of research, Very High Research (VHR). In the process, it will establish FIU as an interdisciplinary solutions center for the local community and beyond.”



“Strategy B: Increase research faculty in strategic areas through the Faculty Cluster Hiring Initiative and Postdoctoral Fellows Initiative.”

“Goal 2: FIU will increase its sponsored research expenditures from \$130 million to \$200 million annually. Strategies for VHR Classification attainment will also support this goal.”



“Strategy A: Strategic hiring of faculty through cluster hiring and hiring faculty with sponsored research funding potential as a criterion.”



Case in Brief: Florida International University

- Public Institution located in Miami, Florida
- Doctoral Universities: Highest Research Activity
- \$171M in research expenditures (fiscal year 2015-2016)
- Two of the key goals of the *FIUBeyondPossible2020* Strategic Plan (2015-2020) were to achieve the Carnegie Very High Research designation⁴ and increase research expenditures to \$200M
- Explicitly linked Cluster Hiring Initiative to these goals in its strategic plan

Increase Visibility, Reduce Financial Burden

Leveraging Donor Interests in Real-World and Interdisciplinary Solutions

Four Strategies for Embedding Cluster Hiring in Fundraising Campaigns



Clearly articulate the impact the cluster is expected to have on research advancements



Create a cluster page on the institutional giving website



Include a "Donate" link on cluster webpages



Publicize contact information for gift officer(s) managing cluster donations

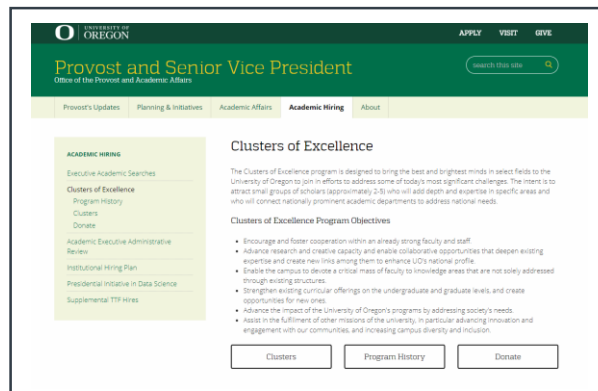


Establish a Digital Presence for Clusters

Adding Simple Links on Webpages Goes a Long Way



Cluster Hire Initiative profiled on UO's Giving Website



"Donate" link on main cluster webpage



Select Clusters

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4. Communicate benefits to stakeholders
 5. Generate cluster criteria
 6. Establish clear and transparent RFP and selection processes

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Cluster-Hiring Cluster &%*#?

INSIDE
HIGHER ED

| UC Riverside faculty survey suggests outrage at early phases of a massive cluster-hiring program there.

“

“The cluster-hiring process is a true disaster for our university.”

“

“It appears that the cluster hires largely bypassed [the College of Humanities, Arts and Social Sciences.”

“

“The process was chaotic, disorganized and very opaque...Enormous amounts of the faculty's time was wasted...I doubt the outcome will be good.”

72%

Percent of UC Riverside faculty respondents who disagreed or strongly **disagreed that criteria for proposals were clear**

76%

Percent of UC Riverside faculty respondents who disagreed or strongly **disagreed that the proposal evaluation process was transparent**

69%

Percent of UC Riverside faculty respondents who disagreed or strongly **disagreed that cluster hiring is an innovative and appropriate replacement** for departmental hiring strategy

Make the Case for Cluster Hiring

Articulating the Benefits for Different Stakeholders



Institution

- Improves institutional reputation, visibility, and publicity
- Attracts new money
- Elevates research enterprise
- Enhances ability to address strategic priorities
- Increases engagement with local community, government, and businesses
- Diversifies faculty
- Improves institutional rankings



Colleges and Departments

- Improves departmental reputation, visibility, and publicity
- Creates critical mass of faculty
- Attracts new faculty
- Improves recruitment of high-value, marquee hires
- Provides additional faculty while saving money
- Leads to new interdisciplinary undergraduate and graduate programs (attracting students and generating revenue)
- Elevates departmental rankings
- Improves faculty retention



Individual Faculty

- Improves individual reputation, visibility, and publicity
- Increases opportunities to win additional and new types of grants (especially multi PI)
- Leads to more innovative research
- Attracts additional funding for their work, often from unfamiliar sources
- Provides mentoring opportunities
- Elevates faculty as leaders in highly specific research areas
- Offers opportunities to work with leading scholars in the field
- Fosters strong networks and connections within their field and academia that can be used for professional advancement
- Provides unique development opportunity for junior faculty

Debunk the Myths

Over Communicating Minimizes Stakeholder Pushback

Five Key Messages About Cluster Hiring

1

Disciplinary hires will continue



Cluster hiring is supplemental to traditional departmental hiring.

2

Departments are still involved



Departments still play an instrumental role in hiring since they have the final say on who gets hired.

3

Selection process utilizes peer review



The cluster selection process is based on academic peer-review and involves faculty input.

4

Initiatives are fundamentally faculty-driven



Faculty propose clusters and provide input on final selection.

5

Participation is not detrimental for junior faculty



The institution will provide support mechanisms and update T&P policies to ensure that cluster participation will not be detrimental to junior faculty career advancement.

Align Institutional Goals with Criteria

Concrete Criteria Lead to Stronger Faculty Proposals and Sense of Equity

Questions to Guide Criteria Development

- What are the objectives of our cluster hiring initiative?
- How does our cluster hiring initiative relate to our institutional strategic goals?
- What do we want our clusters to accomplish, both in the short term and long term?
- How narrow or broad do we want our cluster topics to be?
- What limitations and/or restrictions do we want to place on our clusters (e.g., size, composition)?
- What are our expectations for interdisciplinary representation and collaboration?

Common Cluster Criteria



Advance an area of existing institutional strength



Align with university priorities



Gain regional, national and/or international prominence in a certain area



Address the needs of the state and/or regional priorities



Enhance institutional visibility and/or reputation



Solve major global problems (e.g., grand challenge)



Generate external funding, support, and partnerships



Foster truly interdisciplinary collaboration across multiple schools and colleges



Attract diverse faculty

Make It Clear What You Want

Strong RFP Can Minimize Headaches Down the Road

Ten Key Components for an Effective RFP

- 1 Overview and purpose of the cluster hiring initiative
- 2 Anticipated number of clusters and hires
- 3 Quantity and sources of funding provided for cluster hires
- 4 Cluster criteria used to evaluate proposals and select clusters
- 5 Explanation of the full application process
- 6 Cluster proposal components and template
- 7 Selection committee and process
- 8 Timeline for selection and hiring
- 9 Contact information for questions
- 10 Alternative funding opportunities for proposals that are not selected

Benefits for Administrators and PIs



Minimize faculty frustration



Increase likelihood of faculty submitting proposals



Streamline proposal process



Improve quality of submissions



Ensure selection committee has info needed to make informed decisions



Execute Searches

-
7. Include cluster representative(s) on hiring committee
 8. Create balanced search strategy

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Four Ways Cluster Initiatives Complicate the Search Process



Coordination

- Interdisciplinary nature of cluster initiatives requires collaboration and coordination across traditional department siloes
- Institutions typically lack expertise in fostering cross-institutional collaboration

Timeline

- Coordination across units that typically and historically haven't worked together slows down the process and results in cluster hiring taking longer than traditional departmental hiring
- This can deter prospective candidates and delay cluster launch



Priorities

- Departments and clusters have differing strategic hiring visions and priorities
- This can heighten tensions and create divisions among those conducting the search

Control

- New hiring process and protocol results in ambiguity over who actually makes decisions
- This can frustrate department chairs and cluster leaders, as well as prospective candidates



Adjust the Traditional Hiring Model

Make Sure Cluster Interests Are Represented

Hiring Committee Models

No Cluster Representative on Departmental Committee



One Cluster Representative on Departmental Committee



Completely Interdisciplinary Committee



Pros

- Allows for quicker consensus
- Less politically challenging

Cons

- Cluster may not be the priority

Pros

- Provides a check on departmental hiring
- Easier to implement

Cons

- Limited power to affect decisions

Pros

- Ensures that the cluster is the priority

Cons

- Difficult to implement



Composition Is Critical, but Often Overlooked

Be Intentional About Cluster Size, Disciplines, and Experience

Five Factors to Consider When Balancing Clusters



Goals of cluster initiative



Scope and purpose of cluster



Disciplines and/or colleges represented in the cluster



Desired size of cluster



Seniority and experience of cluster faculty

Key Issues to Watch



Clusters overly dependent on single star researcher



Clusters dominated by new hires who take longer to acclimate and may leave institution



Lack of sufficient new hires to catalyze innovation



Lack of senior hires who could have major impact on cluster's research



Not enough junior hires to set up long-term success of cluster

Tried-and-True or Naive-and-New?

Junior and Senior Faculty Bring Different Strengths to Clusters

Junior Faculty


Advantages

- Less expensive (often can hire multiple junior faculty for the cost of a single senior faculty hire)
- More comfortable balancing cluster and departmental obligations
- Highly ambitious
- Lots of potential

Senior Faculty

- Provide cluster with immediate credibility
- Offer mentoring to junior faculty
- Make the cluster immediately competitive for major grants
- Already established in their fields
- Attract junior faculty to the cluster
- Less pressure for publication means more time for cluster work


Drawbacks

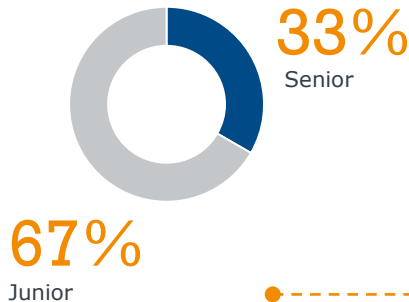
- New to teaching and research
- Less experience winning grants
- Cluster participation requires them to take career risks
- Lack of clear connection between cluster and T&P deters them
- Require more development and support

- Strong individual track record may be a disincentive for collaboration
- More expensive
- Can get recruited by other institutions with higher profiles

Strike a Balance Between “Old” and “Young”

A Good Balance for Cluster Teams

Junior Faculty vs. Senior Faculty



Institutions can promote this balance by stating their desired junior-to-senior faculty ratio in their RFP and giving preference to cluster proposals that meet this ratio requirement.

Advantages of this Composition



Capitalizes on innovation and energy of young faculty



Ensures cluster has sufficient leadership



Senior faculty play key role in advocating on behalf of the cluster and managing administration



Allows for development of mentorship relationships



Senior faculty can leverage experience and networks to benefit cluster

Develop a Game Plan



Questions to Guide Hiring Strategy

- 1 How many hires do we want/need to make? What is actually feasible?
- 2 What is our timeframe for hires? How many should we make at once?
- 3 What is the level of interest among existing faculty? What gaps do we need to fill (in terms of seniority and disciplines)?
- 4 Which hires are top priority?
- 5 What does the market look like for hires in particular fields?
- 6 What is our recruiting strategy and “pitch?” What networks and connections can we leverage?

Recruiting Tips

-  Start the process early
-  Build buzz around the clusters
-  Track key figures in the field
-  Build relationships with graduate and post doc students
-  Follow trends and developments in the field
-  Use a courtship model
-  Host and attend networking events

Special Considerations: Hiring for Diversity



Leveraging Cluster Initiatives to Boost Faculty Diversity



Rationale and Process

- Hiring for a single, very narrow position (e.g., Shakespearean literature) creates a very small applicant pool
- Broadening search criteria to better align with a research cluster (e.g., digital humanities) can lead to a more diverse array of candidates



Sample Institutions

- University of Illinois, Chicago
- Rutgers University
- State University of New York, Albany



Common Challenges

- Lack of agreed upon definition of diversity
- Particular difficulty recruiting senior faculty from diverse backgrounds
- Tough competition in recruitment
- Pipeline issues



Key Strategies and Recommendations

- Intentionally design position descriptions and advertisements to attract a diverse applicant pool
- Provide cluster search committees with diversity training
- Build a community for new hires



Support New Faculty

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9. Develop a cross-disciplinary T&P process
10. Create statement of expectations
11. Provide faculty with mentoring
12. Organize networking opportunities

4

New Opportunities, New Challenges

Cluster Hires Can Struggle to Balance Departmental and Cluster Work

? *Do I need to demonstrate teaching, research, and service in the department and the cluster?*

? *How am I suppose to balance departmental obligations and cluster obligations?*

? *How can I get involved with other cluster faculty?*

? *How much time should I spend working in my department or my cluster?*

? *How does my work in the cluster factor into T&P decisions?*

? *Who should I talk to about career pathing?*

? *Will interdisciplinary collaboration get recognized in my reviews?*



Build on Tradition

Creating an Optional, Alternative Tenure and Promotion Process



Two Options for Tenure and Promotion (T&P) Process



Traditional Process with Input

- Follows existing policies
- Includes one cluster representative
- Invites written feedback from appropriate joint, cluster, and/or interdisciplinary faculty members

Option #1



Interdisciplinary Review Committee

- Appointed by the dean of the home department's college
- Includes representatives from home and joint departments, cluster, and/or interdisciplinary area

Option #2

Get on the Same Page (at the Onset)

Setting Expectations Across Departments and Clusters



Department head



Cluster coordinator



Customized statement of expectations

Faculty hire

Five Things to Include in Statement of Expectations

- 1 The **approximate percentage of time** the cluster hire is expected to spend in their home **department** versus in a secondary department, center, institute, or **cluster**.
- 2 The **approximate percentage of time** spent on **research, teaching, and service** in the cluster and the home department.
- 3 The **mandatory versus optional activities** in the cluster and the home department (e.g., meetings, professional development events, networking events).
- 4 The **communication channels and frequency**, particularly between the cluster hire, the cluster leader, and department head.
- 5 The **process and schedule** for annual evaluation and **T&P review** for the cluster hire.

It Takes a Village

Creating a Committee of Mentors for New Cluster Hires

Limitations of Traditional Mentoring Models



One-to-one relationship means mentee only gets one faculty member's perspective and guidance



Success largely depends on personality match between mentee and mentors



Lack of structure or guidance for the relationship



Not designed with the needs of interdisciplinary faculty in mind



Burden frequently falls on mentee to drive relationship and derive benefits

Mentoring Committee

Consider Including:



Cluster leader(s)



Department chair(s)



Center/Institute leader(s)



Tenured faculty with similar research area

Benefits:



Cluster hires have multiple mentors to ask questions and get support from



Cluster hires get a more nuanced perspective of the institution



Facilities networking across campus



Reduces mentoring burden on one individual and instead spreads across committee

Three Ways to Boost the Value

1

Provide calendar of expected meetings

2

Provide agenda topics for meetings

3

Provide mentors with training and resources







Clusters Don't Immediately Break Down Siloes

Providing Networking Opportunities Facilitates Onboarding and Productivity

Benefits of Creating Cluster Opportunities

- ✓ Creates cluster community
- ✓ Can help improve cluster hire retention
- ✓ Helps boost faculty engagement in cluster initiatives
- ✓ Allows cluster hires to identify mentors
- ✓ Administrators can identify opportunities for future research collaborations between clusters

Strategies for Boosting Participation

-  Incorporate into statement of expectations
-  Create calendar of events at strategic points throughout semester
-  Add incentives
-  Incorporate professional development
-  Balance "academic" and "social" events
-  Create committee of cluster representatives to provide input and/or plan

Networking Event Ideas

- Kick-off at start of fall semester
- Calendar of monthly programs and symposia
- Regular meetings of all clusters
- Annual showcase of cluster research



Grow the Cluster

-
- 13. Adopt sustainable funding model
 - 14. Invest in cluster infrastructure

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13. Adopt sustainable funding model and
14. Invest in cluster infrastructure

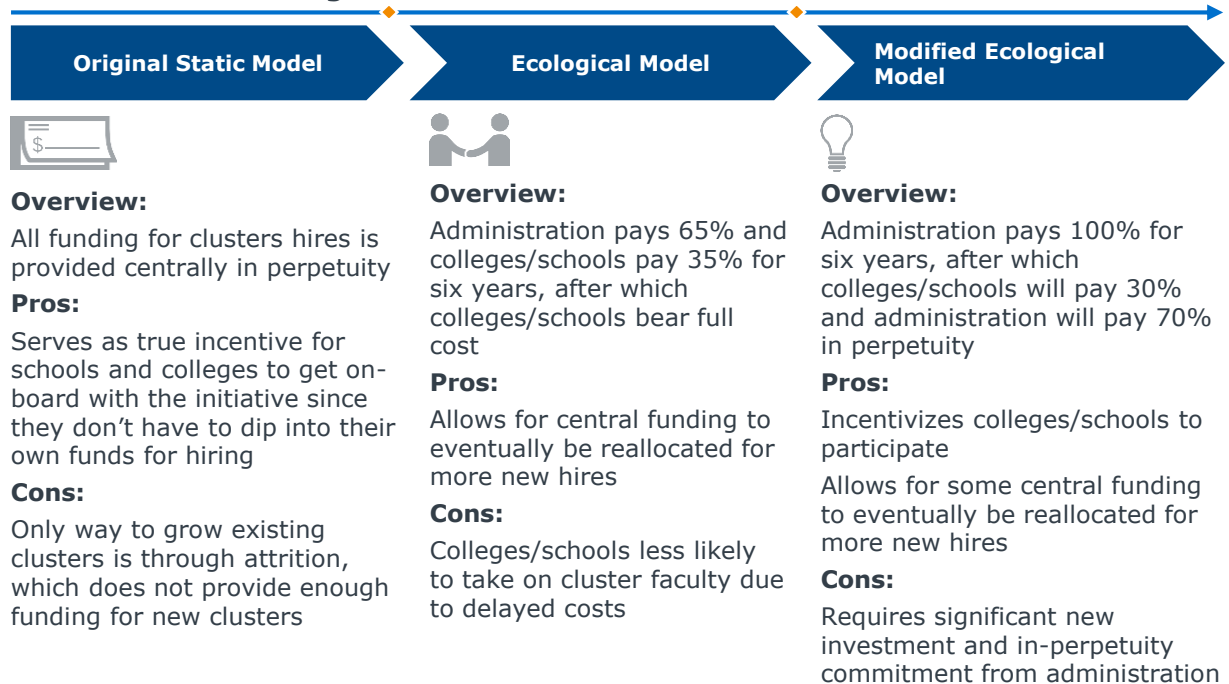
Cost-Sharing Is King



Transitioning from Start-Up to Long Term Viability



A Sustainable Funding Model





Assess Outcomes

-
- 15. Establish cluster performance metrics
 - 16. Institutionalize cluster review process

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Perpetual Funding Shouldn't Be the Default

Inadequate Evaluation and "Sunsetting" Policies Waste Resources

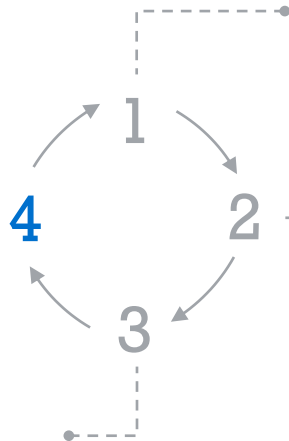
How Poor Performing Initiatives Manage to Survive

Aversion to "Sunsetting"

- Without data, administrators can't *prove* the initiative isn't worthwhile
- Administrators don't want to deal with political pushback and fallout associated with "sunsetting"
- Initiative leaders resist imposition of new standards or evaluation based on past precedent

Performance Unclear

- Poor performance slides under the radar
- Administrators do not have the information or data needed to determine whether the initiative is a worthwhile investment



Receives Funding

- No performance metrics are established
- Expectations and benchmarks not clear

Performance Not Tracked or Evaluated

- No metrics are tracked
- No accountability mechanisms in place
- No formal evaluation process

Is the Investment Really Worth It?

Establish Baseline and Custom Metrics for Evaluation



Grant Funding Measurements

- Total research expenditure growth
- Growth in large-scale center/training grants
- Growth in multi-PI grants
- Increase in more-junior faculty winning larger awards earlier in careers
- Growth in funding from different sources (e.g., new agencies, non-federal sponsors)



Non-Grant Funding Academic Measurements

- Increase in publications, citations, articles, and other forms of academic work output
- Growth in high-profile hires at not-tenured and tenured ranks
- Improvement in programmatic, department, and college rankings
- Increase in cluster-related graduate program enrollment
- Increase in faculty diversity



Non-Academic Measurements

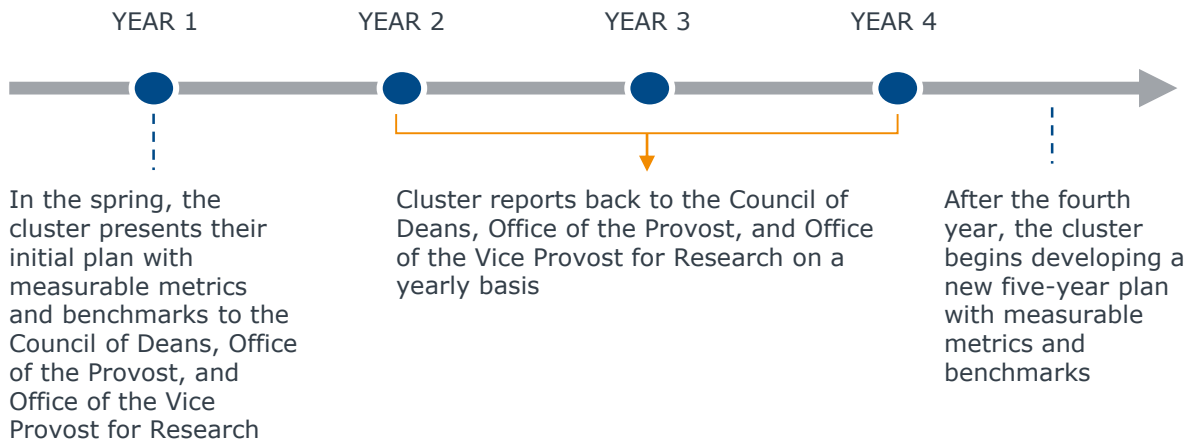
- Increase in media mentions, including social media engagement
- Growth in cluster-focused (or research-focused) giving, through donors and foundations
- Increase in commercialization metrics (e.g., patents, startups)
- Increase in economic engagement and development activity
- Increase in cluster-related program graduate placement

Monitor Progress and Setbacks

Formal Review Boosts Cluster Accountability and Maturity



Five Year Cluster Review Process



Quantifying Outcomes

Measuring the Value of Collaboration



UW Madison Ten Year Review (2008)

Nearly 150 lines hired in 49 clusters

Recommendations:

- “Develop methods to evaluate cluster and interdisciplinary innovations and success”
- “Comprehensively evaluate each cluster every 5 years”

Assessment Challenges

- Difficult to quantitatively assess impact
- Reporting system only tracks two PI’s for each research project, even for large-scale multi-million dollar grants
- Data shows no clear advantage for cluster hires
- No clear advantage in terms of research funding
- Tenured at same rate
- Same rate of minority hires, lower for female hires

UW Madison, Cluster Hire Performance (2005-06)

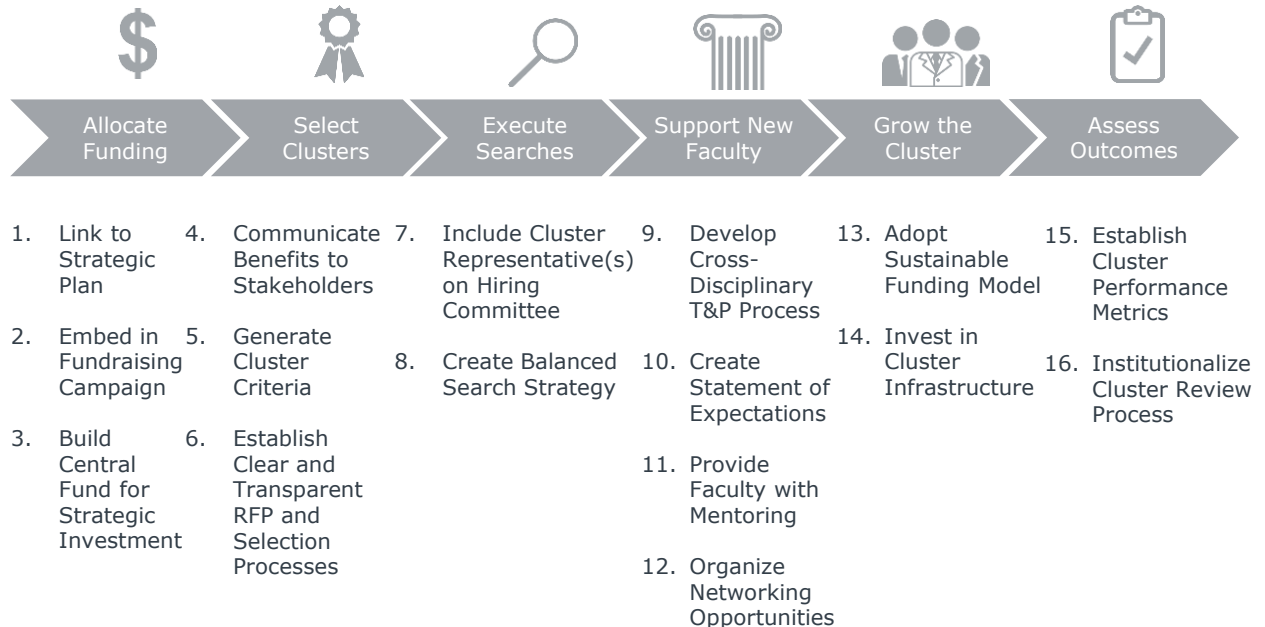
Division	Avg. Award Per All Faculty - Cluster	Avg. Award Per All Faculty - All
Biological Sciences	\$470,131	\$338,573
Physical Sciences	\$401,864	\$420,786
Arts & Humanities	\$1,980	\$4,734
Social Studies	\$60,466	\$118,552
Total	\$251,745	\$234,956



Next Steps

Taking a Step Back

Evaluate Where You're At, Where You've Been, and Where You Need To Go





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